# Mobile App Account Setup and Login

Register and log in to your mobile account and available content formats will display in categories and in the menu then check out and enjoy! If your library setup does not offer mobile registration to set up your account – refer to the desktop options on the next page.

NOTE

If you don't see all content formats on your app, your library may have another RBdigital collection available. Go to eResources on your library's website for more information and set up another account to access additional RBdigital content. On mobile apps, you may access more than one account by switching your RBdigital profiles with My Account in the menu.

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1 Download the RBdigital mobile app.

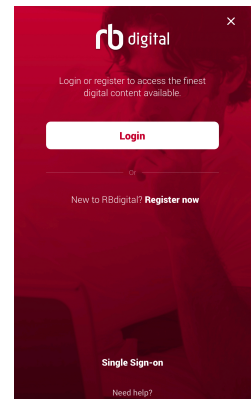DOWNLOAD MOBILE APPS
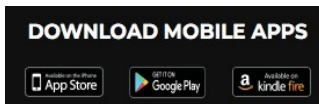
Tap on the icon to open app.

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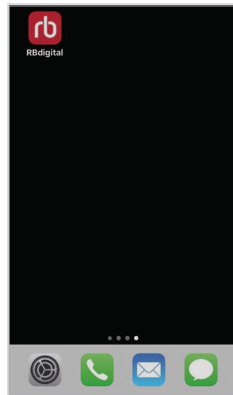
2 If you already created a RBdigital account on your desktop/platform site – enter your existing username or email credentials.

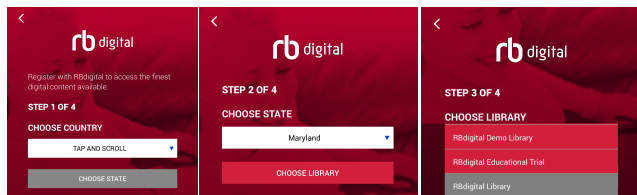Don't have an account yet? Tap **Not a member? Register now**.

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3 **TAP AND SCROLL** to choose your country.
Tap **CHOOSE STATE** to select state or province.
Tap **CHOOSE LIBRARY** to select your library/branch.
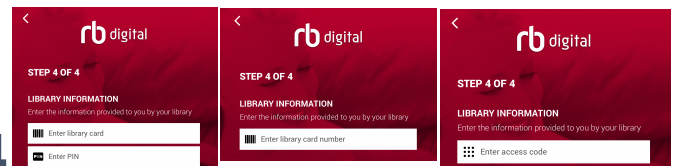Tap **CREATE ACCOUNT** enter your account information.

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4 Enter **LIBRARY INFORMATION**. Your library information should be one of the three following options:

- Library card (barcode) and pin
- Library card (barcode)
- Access code (library specific)

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5 Enter the **RBdigital ACCOUNT INFORMATION** and **PERSONAL INFORMATION**.

Tap check box to accept the terms and conditions.

Tap **REGISTER**.

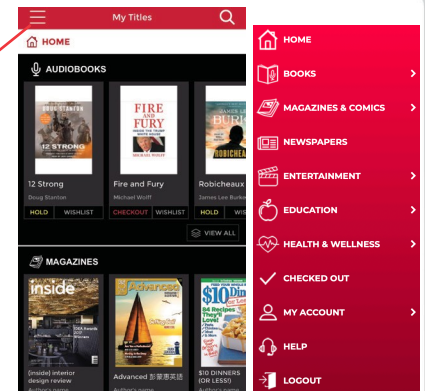
6 Your RBdigital app will open to the HOME screen.

Scroll for content or tap the menu in upper left corner of app for additional options.

NOTE: Scroll through content formats and specific titles or services to view featured items. You may also search for additional items and/or tap on a title cover to open a detail page and complete checkout.

Browser Account Setup and Login

Register and log in to your browser account on desktop or mobile and available content formats will display in categories and in the menu then check out and enjoy!

NOTE

If you don't see all content formats on your desktop, your library may have another RBdigital collection available. Go to eResources on your library's website for more information and set up another account to access additional RBdigital content. On mobile apps, you may access more than one account by switching your RBdigital profiles with My Account in the menu.

Access your library's RBdigital collection in a browser

Choose **REGISTER** to create an account or sign in with an existing account

1
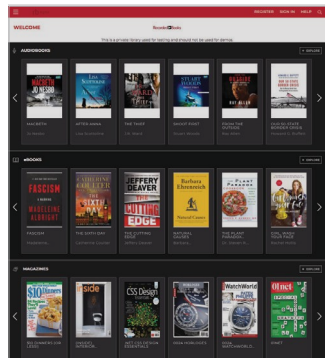
NEW USER:
Enter library and user information
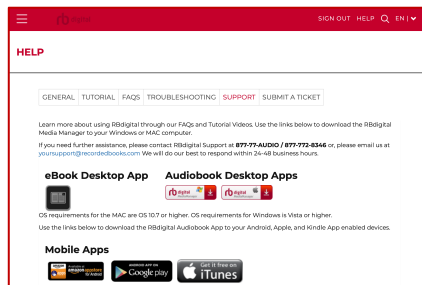
Click check box to accept the terms and conditions.

Click **REGISTER**.

2

New users open to the main support page

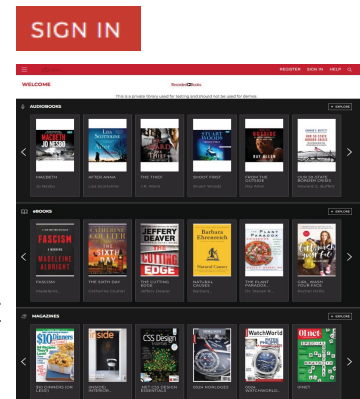Click **MENU** icon in the upper left-hand corner to access HOME screen

3

EXISTING USER:
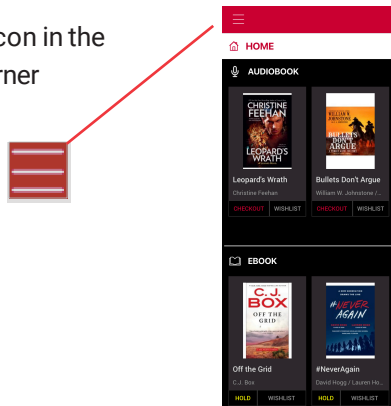Click **SIGN IN**

Review terms and privacy policy and click **OK**

Existing returning user opens to HOME

4

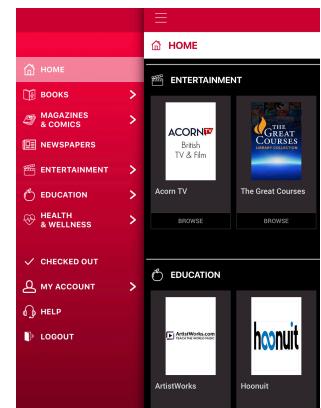Select the **MENU** icon in the upper left-hand corner

5

Scroll through the menu and select a category to view more content

The menu will display content available at your library

6

NOTE: Scroll through content formats and specific titles or services to view featured items. You may also search for additional items and/or tap on a title cover to open a detail page and complete checkout.
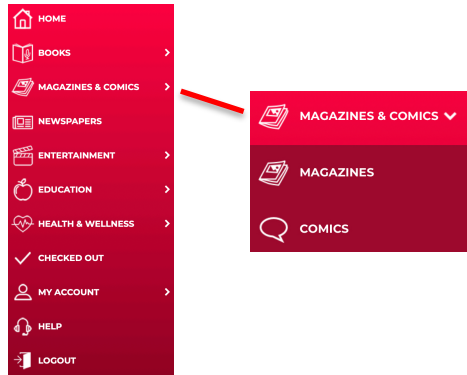
Finding and Checking out Comics

Log in to accounts—your content formats will display in categories and in the menu—then check out and enjoy!

NOTE:
Comics are available for 30-day checkout – you may re-check out the magazine after 30-days.

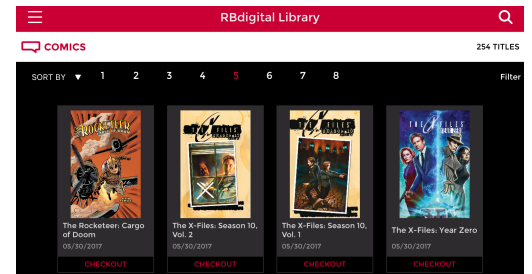**1** Open the menu and tap **MAGAZINES & COMICS**.

HOME
BOOKS
MAGAZINES & COMICS
NEWSPAPERS
ENTERTAINMENT
EDUCATION
HEALTH & WELLNESS
CHECKED OUT
MY ACCOUNT
HELP
LOGOUT

MAGAZINES & COMICS ⌄
MAGAZINES
COMICS

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2 Tap content type and featured content will display.

Tap **CHECKOUT.**

RBdigital Library
COMICS   254 TITLES
SORT BY ▼ 1 2 3 4 5 6 7 8   Filter

The Rocketeer: Cargo of Doom
05/30/2017
The X-Files: Season 10, Vol. 2
05/30/2017
The X-Files: Season 10, Vol. 1
05/30/2017
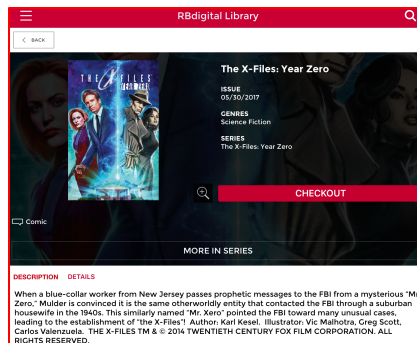The X-Files: Year Zero
05/30/2017
CHECKOUT   CHECKOUT   CHECKOUT   CHECKOUT

---

3 Tap **CHECKOUT** to add a comic to your personal collection.

The comic will remain in your collection for 30 days.

RBdigital Library
< BACK
The X-Files: Year Zero
ISSUE
05/30/2017
GENRES
Science Fiction
SERIES
The X-Files: Year Zero
CHECKOUT
MORE IN SERIES
Comic
DESCRIPTION   DETAILS
When a blue-collar worker from New Jersey passes prophetic messages to the FBI from a mysterious "Mr. Zero," Mulder is convinced it is the same otherworldly entity that contacted the FBI through a suburban housewife in the 1940s. This similarly named "Mr. Xero" pointed the FBI toward many unusual cases, leading to the establishment of "the X-Files"! Author: Karl Kesel. Illustrator: Vic Malhotra, Greg Scott, Carlos Valenzuela. THE X-FILES TM & © 2014 TWENTIETH CENTURY FOX FILM CORPORATION. ALL RIGHTS RESERVED.

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4 Tap **READ** to open checked out comics.

RBdigital Library
< BACK
The X-Files: Year Zero
ISSUE
05/30/2017
GENRES
Science Fiction
SERIES
The X-Files: Year Zero
READ
RETURN   MORE IN SERIES
Comic
DESCRIPTION   DETAILS
When a blue-collar worker from New Jersey passes prophetic messages to the FBI from a mysterious "Mr. Zero," Mulder is convinced it is the same otherworldly entity that contacted the FBI through a suburban housewife in the 1940s. This similarly named "Mr. Xero" pointed the FBI toward many unusual cases, leading to the establishment of "the X-Files"! Author: Karl Kesel. Illustrator: Vic Malhotra, Greg Scott, Carlos Valenzuela. THE X-FILES TM & © 2014 TWENTIETH CENTURY FOX FILM CORPORATION. ALL RIGHTS RESERVED.
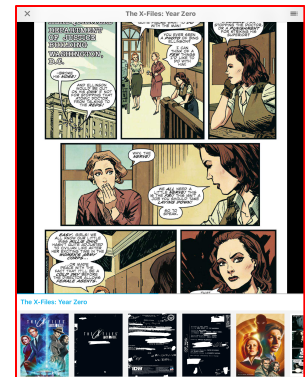
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5 Comic opens.

Swipe or scroll left and right to move pages.

**6** Tap page to open viewing options or tap X in upper left corner to exit comic.

NOTE: Comics download to your device. The typical size is 50-300 MB.

Checked Out and My Account Settings

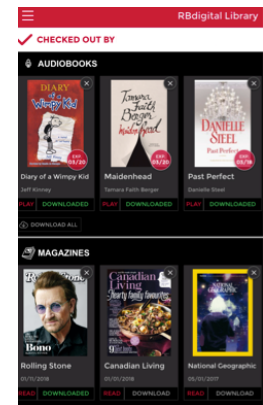**Log in to accounts—your content formats will display in categories and in the menu—then check out and enjoy!**

NOTE: RBdigital organizes your personal checkouts, and personalized history with your library collection.

Open the menu and tap **CHECKED OUT**.
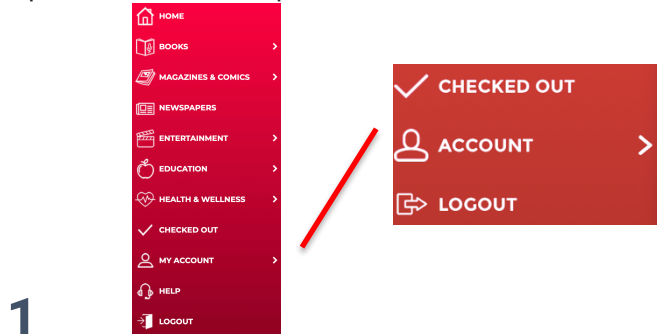
1

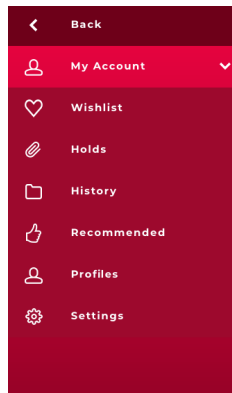**CHECKOUTS** includes current titles and services with expiration date (if applicable.)

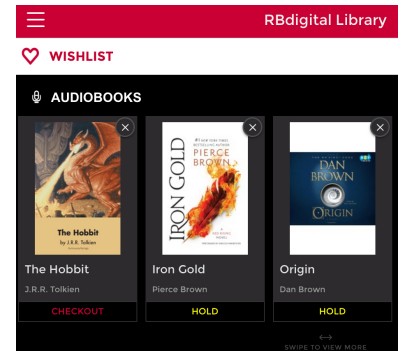**2**

MY ACCOUNT manages your account history and settings.

3

WISHLIST includes your personal bookshelf for saved audiobook and eBook titles.

Checkout, put on hold, or remove a title from Wishlist.

4

HOLDS includes audiobook and eBooks you have on hold.

When the book becomes available it will check out automatically and an email notification will be sent to your account email.
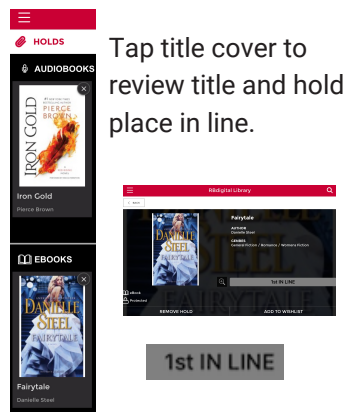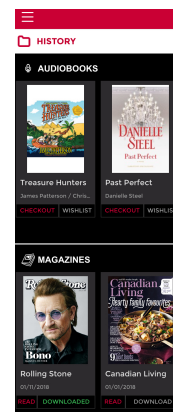
Tap title cover to review title and hold place in line.

5

HISTORY includes all your prior checkouts for all titles and services.

Checkout again or put on hold.

6

NOTE: Checkout and My Account tabs in RBdigital Menu are personalized by your checkout and wishlist experience.

Recommendations and Account Settings

Log in to accounts—your content formats will display in categories and in the menu—then check out and enjoy!

NOTE:

RBdigital organizes your personal checkouts, and personalized history with your library collection.

RECOMMENDED organizes your library audiobook and eBook suggestions along with preferred content subjects.
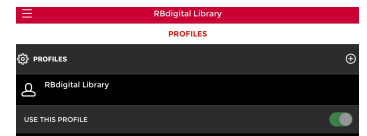
1
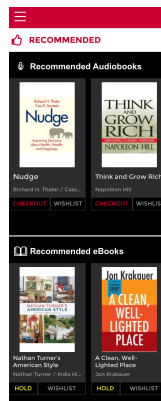
PROFILES remembers your personal access to one or more RBdigital collections.

Add profiles for other active RBdigital accounts and switch between library collections.
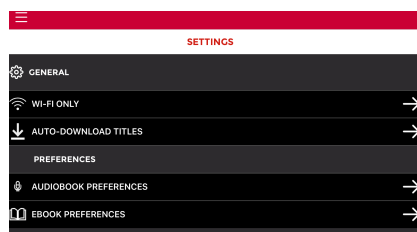
Tap the ⊕ icon to log in to additional account profiles.

Swipe profile name to the left to delete a profile.

2

SETTINGS adjust your Wi-Fi connecttion and download preferences.
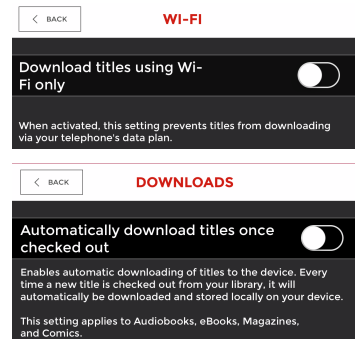
3

Download using Wi-Fi only (default setting)

Auto-download audiobooks, eBooks, magazines, and comics

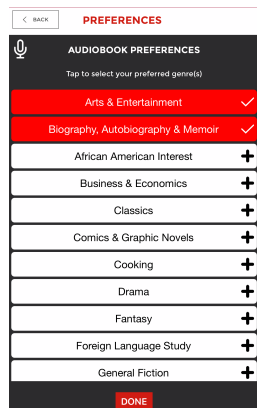**4**   Note: Each title may take 50-300MB of storage.

Audiobook genre preferences.

Tap + to select subject(s).
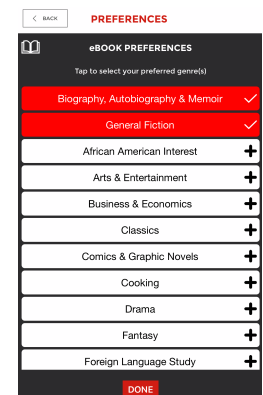
You may select multiple subjects.

5

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eBook genre preferences.

Tap + to select subject(s).

You may select multiple subjects.

6

NOTE: Checkout and My Account tabs in RBdigital Menu are personalized by your checkout and wishlist experience.

Switch Account Profile to another Collection

Have more than one account at another library? - You may switch account profile from within RBdigital. The other collection will display and in the menu—then check out and enjoy!

NOTE:

RBdigital switches your content and services based on your log in credentials. If you have registered more than one account at your library – or at another library, RBdigital organizes your personal checkouts, and personalized history.
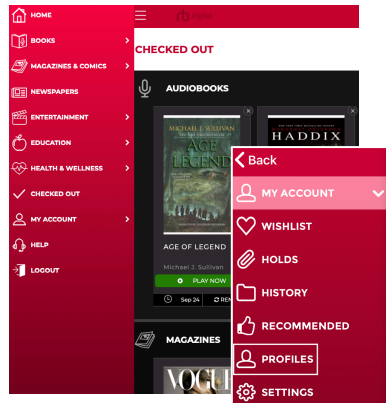

1

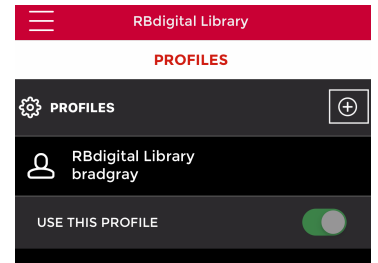To switch to another profile tap **MENU.**
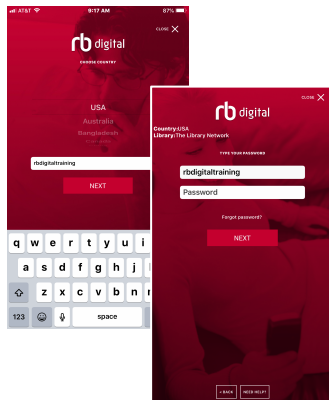
Tap **MY ACCOUNT**.

Tap **PROFILES.**

2

Tap the (+) icon to log in to additional account profiles.

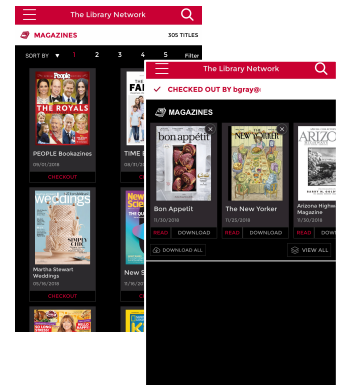
3

ENTER the other log in user name.

4

The other profile opens the collection for the other library.

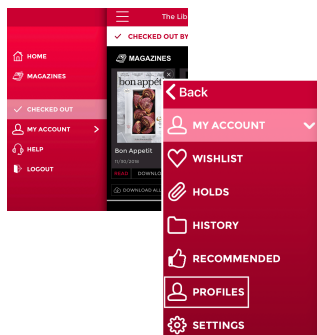Any titles or services you have checked out in the other profile will display i

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5

To switch back to the original profile tap **MENU.**

Tap **MY ACCOUNT**.
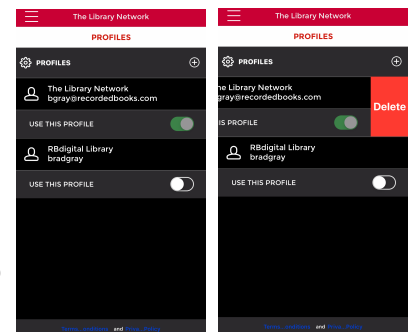
Tap **PROFILES.**

6

Swipe the toggle to the right that you want access.

Your account profile will switch back.
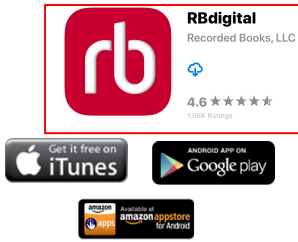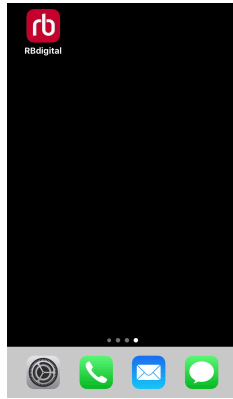
Swipe profile name to the left to delete a profile.

Forgot Password

rb digital

Download and open the RBdigital App.

RBdigital
Recorded Books, LLC
4.6 ★★★★★
1.68K Ratings

Get it free on iTunes · ANDROID APP ON Google play · Available at amazon appstore for Android
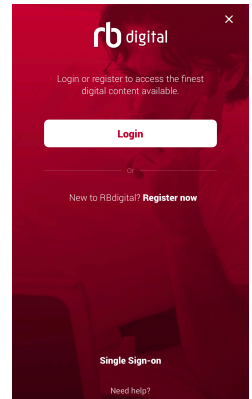
1

Choose Country.
Enter Username, email address or card number associated with your account.
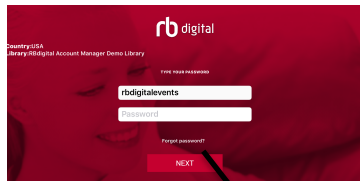
Click Next.

2

Enter Password.

Click Next.

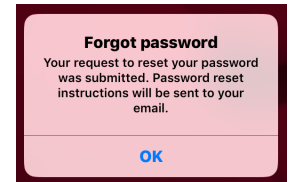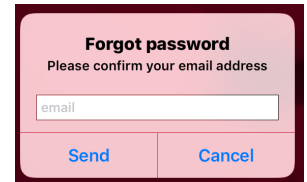Tap **Forgot Password** link, if you can remember your password.

Forgot Password?

3

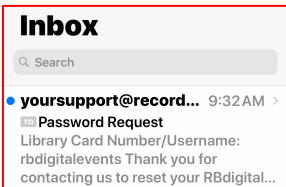Enter email address associated with your RBdigital account.

Forgot password
Please confirm your email address
[email]
Send   Cancel

Success message alerts you to check your email to proceed and reset password.

Forgot password
Your request to reset your password was submitted. Password reset instructions will be sent to your email.
OK

4

Open email and follow prompts.

Reset your password.

rb digital
Library Card Number/Username: **rbdigitalevents**
Thank you for contacting us to reset your RBdigital account password at **RBdigital Account Manager Demo Library**
If you did not request a password reset, no action is required.
If you wish to reset your password, please use the following link within the next 24 hours.
http://rbdigitalgatewaytrial.rbdigital.com/passwordreset?id=5ae09139aa5c1a5148924381

Inbox
🔍 Search
• **yoursupport@record...** 9:32 AM ›
Password Request
Library Card Number/Username: rbdigitalevents Thank you for contacting us to reset your RBdigital...

5

Enter new password and confirm.

Change Password Form
New password
Confirm new password
Change password

Success! Go back to RBdigital App and log in with new password.

Success! Your password has been successfully changed.
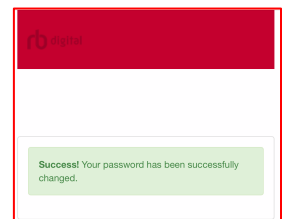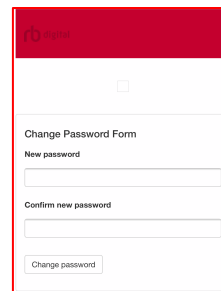
6

NOTE: Need more help? Click on the Help link or contact your library Information Desk for assistance.

Help

rb digital

Log in to accounts—your content formats will display in categories and in the menu—then check out and enjoy!

NOTE: RBdigital organizes your personal checkouts, and personalized history with your library collection.

1

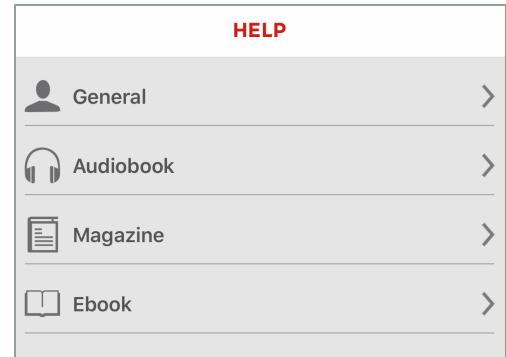Help is offered in multiple ways.

In App with FAQs.

Phone support.

Email and Support Ticket.

≡ RBdigital Library

HELP

👤 General

2

HELP

👤 General ›

🎧 Audiobook ›

📖 Magazine ›

📖 Ebook ›

3

RBdigital is a service made available through your local library for personal use on your mobile device apps and desktop-laptop computers.

Mobile Apps include:

Get it free on iTunes

ANDROID APP ON Google play

amazon apps Available at amazon appstore for Android

4

Thank you for using RBdigital and supporting your local library.

5

NOTE: Need more help? Click on the Help link or contact your library Information Desk for assistance.

6

rb digital

NOTE: Checkout and My Account tabs in RBdigital Menu are personalized by your checkout and wishlist experience.